



**CENTRAL
FOODS**



Central Foods

Northampton



Business Introduction

Founded in 1996, Central Foods is now the UK's leading dedicated frozen food consolidation, distribution and sales provider to the Foodservice sector. Based in Northampton, they focus solely on Foodservice, ensuring they give the right level of focus and support required to build and develop existing brands within this niche market.

They have steadily grown their list of clients, ensuring no overlap or conflicting product ranges.

By providing a shared resource, it has allowed Central Food's clients to continue to prosper whilst others have faltered.

"I have used Network Support Services for several years, for both my personal and business IT requirements. They have passion, knowledge and hands on experience and are extremely objective. They are prepared to go that extra mile, striving to make sure they offer value for money whilst protecting my interests.

I find they always listen to their customers needs, ask challenging questions and then work with them to formulate a tailored solution, which is then precisely executed by their team of highly committed engineers.

I would have no hesitation in recommending this Company to anyone looking for a professional IT resource."

Gordon Lauder, MD, Central Foods

"Expert personnel, great results, good value"

Gordon Lauder, MD, Central Foods



The Solution

Central Foods' contract with Network Support Services is to provide comprehensive, ongoing maintenance for a large range of services. These all contribute to helping their business run smoothly and include:

- Emergency systems call-out cover
- Maintenance support for multiple servers
- Installation and configuration of the PC network
- Email server and client setup
- Mobile email configuration
- Secure wireless network access
- Data backup system and dual off-site storage
- SQL server maintenance
- Telephony system configuration and maintenance
- Quarterly preventative maintenance check for all network hardware
- Monthly off-site backup restoration testing
- All software installations and licencing
- Virtual Private Network (VPN) connections

These main services help Central Foods keep their IT systems performing at the highest level.

Summary

Central Foods rely on NSS for their IT Support Services to ensure all of their servers are running properly, all of the time. (The company needs them during normal office hours as well as out of office hours via their VPN.)

Their key business processes demand a high level of IT support and systems integrity - something they have come to expect as standard from NSS.

About Network Support Services

NSS was formed in 1996 with the aim of providing turnkey IT solutions for small to medium enterprises. However, over the years, our client base has continued to grow to encompass SOHO and corporate entities as well as government contracts. We continually strive to meet and exceed our clients expectations.

Our highly trained and courteous staff will go that extra mile to make absolutely certain you received the levels of professionalism and service you would expect and deserve. Our services are delivered by our team of highly experienced field engineers benefiting from the latest technologies and training, backed up by our in-house support staff and local workshop facilities.

NSS has grown steadily to become one of the most recognised companies in Northampton for computer IT support. NSS is proud to be one of the few IT providers who can truly offer a one stop design, deploy and deliver IT solution for any client.

For more information visit:

www.NetworkSupportServices.co.uk



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